

# TOURNEO CUSTOM







**TOURNEO CUSTOM SWB 8 seats (4972 mm).**



**TOURNEO CUSTOM LWB 8 seats (5339 mm).**





# Share the memories.

| With a multitude of flexible seating configurations, **TOURNEO CUSTOM** helps make every outing unforgettable. |



## Premium leather seats.

Luxurious leather seat trim elevates the **TOURNEO CUSTOM** to a fresh level of exclusivity. (Standard on Limited only)







### **Tow with confidence.**

We condensed ten years of driving into a non-stop six-month test under different road conditions, most of which were spent towing a fully laden trailer. The **TOURNEO CUSTOM** passed with full marks.

### **Proven Duratorq diesel engine technology.**

Renowned for its reliability and efficiency, the **TOURNEO CUSTOM**'s 2.2-litre Duratorq TDCi engine comes with a choice of two power and torque outputs.



# Engineered for durability. Tested for toughness.

Like all Ford Transits, **TOURNEO CUSTOM** has durability in its DNA. A relentless testing programme ensures that it's a vehicle that lasts.



## High-mounted headlights.

Powerful projector-style headlights are located safely out of harm's way.

## Multi-piece bumpers.

Smart front and rear bumpers feature a multi-piece design to help keep repair costs low.

## Tested for endurance.

Extensive testing included a two-month maximum speed test and demanding low-speed city drive cycles to imitate typical unforgiving delivery schedules.



## Pushed to extremes.

From frost-covered prototypes started up in -40 °C at 4 500-metre altitudes, to sun-baked vehicles towing fully laden trailers up long inclines in 50 °C heat, **TOURNEO CUSTOM** has been pushed to extremes.



## 300 000 door shuts.

We opened and closed the doors and bonnet over 300 000 times in real-world conditions to help ensure they will not let you down.



## Obsessively driven.

During its development, we test drove **TOURNEO CUSTOM** for hundreds of thousands of kilometres. It's a bus you can rely on, right down to the smallest ball bearing.

## 5-year Corrosion Warranty.

The **TOURNEO CUSTOM** owes its durable exterior to a thorough multi-stage painting process. From the wax-injected steel body sections to the water-based top coat, new materials and application processes ensure it is not only virtually solvent-free, but will also retain its good looks for many years to come.

For more details, please refer to warranty guide.



Zinc coating

Phosphate  
spray coat

Electrocoat

Water-based  
top coat

Clearcoat lacquer



# Make your work a pleasure.

With its exceptional levels of comfort, craftsmanship and refinement, as well as a host of thoughtful features, **TOURNEO CUSTOM** is an absolute pleasure to drive.



## Allergy-friendly interior.

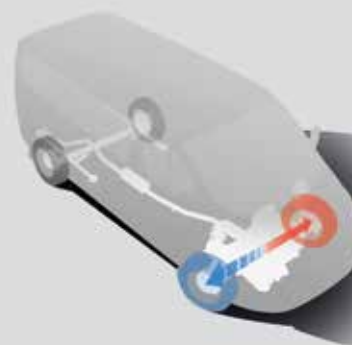
The **TOURNEO CUSTOM**'s interior uses materials that minimise the risk of an allergic reaction. Models fitted with air-conditioning also have a high-performance pollen filter to prevent dust and pollen entering the passenger compartment.

## Fully adjustable driver's seat and steering wheel.

An eight-way adjustable driver's seat with armrest, as well as a steering wheel that adjusts to suit your height and arm length, help you find your ideal driving position with ease.

## 10.9 m turning circle.

With its class-leading 10.9 m kerb-to-kerb turning circle, the short wheelbase (4972 mm) **TOURNEO CUSTOM** is the ideal choice for navigating city streets.



## Torque Vectoring Control.<sup>®</sup>

Designed to improve traction, roadholding and agility when cornering by continuously optimising the engine torque distributed to each front wheel to match the amount of grip each has available. The result is a more rewarding driving experience. (Standard)

<sup>®</sup>Uses sensors. (Refer to user manual for more details)

# Making every drop of fuel count.

Ford Technology, combined with efficient aerodynamics, has resulted in outstanding fuel economy across the range.

## Impressive CO<sub>2</sub> emissions.

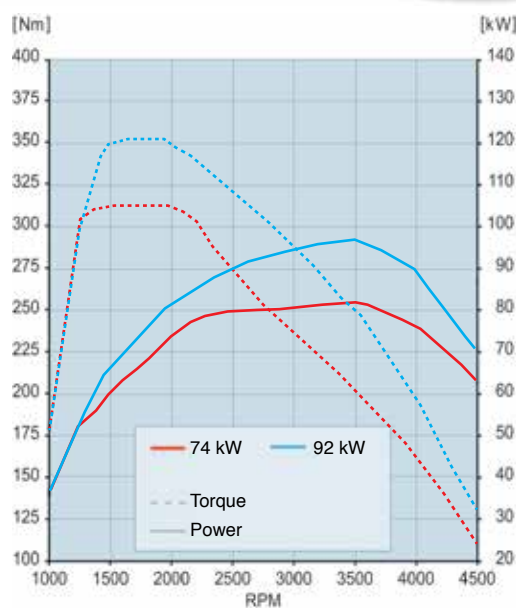
The new Duratorq TDCi diesel engines are remarkably fuel efficient, with combined fuel consumption from as low as 6.5 l/100 km\* and CO<sub>2</sub> emissions of only 172 g/km.

\*Ford manufacturer claim.



## Shift Indicator.

Advises you when to change gear for maximum fuel efficiency. (Standard)



## Power and torque.

The **TOURNEO CUSTOM's** 2.2 litre Duratorq TDCi diesel engine is available in two power and torque configurations:

- 74 kW/310 Nm
- 92 kW/350 Nm

Transmission is six-speed manual across the range.

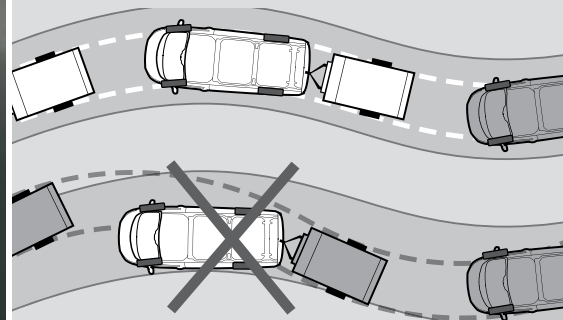
A standard front-wheel-drive configuration pays dividends for you and your passengers. Take advantage of generous headroom, improved fuel economy and even more luggage space.



### Trailer Sway Control.\*

When it detects trailer sway, the system is designed to reduce engine torque and apply the brakes to the appropriate wheel(s) to help restore control.

(\*Standard with tow bar fitted at dealer)



### Traction-control System.

If wheel slip is detected at low speed, this system can distribute more torque to the wheel with most traction.

### Emergency Brake Assist.<sup>o</sup>

Designed to recognise an emergency braking situation and increases the pressure within the braking system to provide extra stopping power.

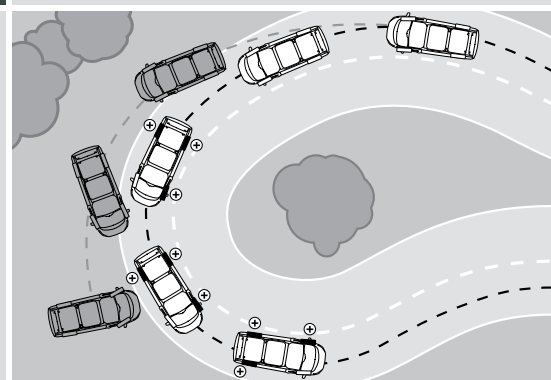
### Emergency brake warning.

Front and rear indicators automatically flash during heavy braking, giving other drivers advanced hazard warning.



### Even better ride and handling.

**TOURNEO CUSTOM's** renowned driving qualities have been fine-tuned with new, stiffer mounting bushes and brackets.



### Electronic Stability Programme (ESP).<sup>o</sup>

ESP is designed to help you maintain control in extreme driving conditions. It senses when you are deviating from your chosen lane and aims to keep you on track by automatically regulating braking and engine output.



# Advanced protection, inside and out.

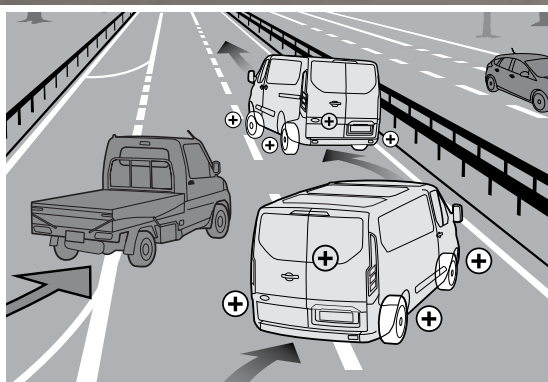
| A full line-up of passive and active safety features make use of the latest technology to protect the driver, passengers and their belongings. |

## Impressive towing ability.

With up to 1600 kg maximum towing capacity, the **TOURNEO CUSTOM** offers impressive pulling power along with a range of safety features to help keep you and your trailer secure. From Hill Launch Assist to Trailer Sway Control, you can tow with confidence and enjoy a safe and rewarding drive.

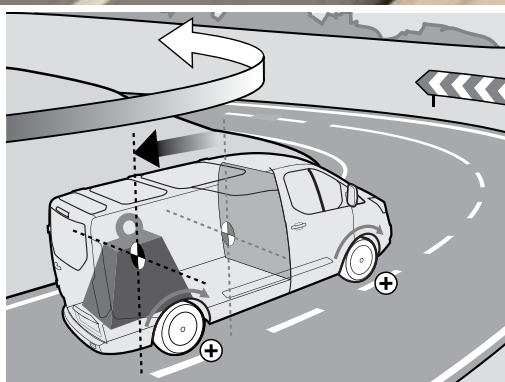


Tow bar not standard.



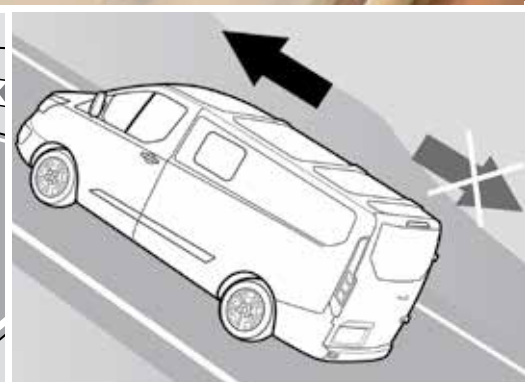
### Rollover mitigation.<sup>o</sup>

Designed to identify a potentially dangerous driving situation and activate the ESP to restore stability.



### Load Adaptive Control.<sup>o</sup>

Designed to adjust the responses of the ESP system to compensate when the vehicle is unladen, or partially or fully laden.



### Hill Launch Assist.<sup>o</sup>

Designed to temporarily prevent you from rolling down a slope when you move your foot from the brake pedal to the accelerator pedal. It works in forward and reverse gears, so it's ideal for towing and pulling heavy loads.

Uses sensors <sup>o</sup>

## Ford SYNC®.

Enjoy hands-free communication and entertainment with SYNC®. The voice-controlled system allows you to play music, make and receive hands-free calls and choose contacts from your phone's contact list with a simple voice command. It will even read your incoming text messages out for you. Delivering convenience and safety, SYNC's® voice-activation means you will be able to keep your hands on the wheel and your eyes on the road. (Standard on Trend, optional on Ambiente)

## Mobile phone.

Phone book download for easy dialling and photo browsing

- Text messages read-out
- View call log
- Caller ID
- Conference calling
- Mute
- Call waiting



## Audible SMS text messages.

Depending on your phone model, the SYNC® system allows SMS messages to be said to the user, via Text-to-Speech (TTS).



## Bluetooth® audio streaming.

Stream your music collection from your compatible MP3 player or mobile phone to the vehicle's audio system.



## Media player.

The USB port supports both audio and music information in the display with one cable. There is no need for multiple cables to be plugged into the USB or aux socket. Mobile phone and media players can be charged via the USB port.

**Note:** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.





# Intelligent features that make life easier.

| There's enough to think about when you're working. That's why the **TOURNEO CUSTOM** has features that help lighten the load. |

## Cruise control with Adjustable Speed Limiter.

Allows you to set a maximum speed that cannot be exceeded. (Standard on Trend, optional on Ambiente)



## Parking distance sensors, front and rear.

With the **TOURNEO CUSTOM**, you won't have to pass by those more challenging parking spaces. An audible warning helps you safely judge the distance between your vehicle and obstacles at the front and rear, for easier parking and manoeuvring. (Optional)



**TOURNEO CUSTOM** short wheelbase (4972 mm).

**TOURNEO CUSTOM** long wheelbase (5339 mm).

### Flexible rear seats with tilt function.

Each seat back can fold forward to create a flat workspace. The whole seat can fold forward again to take up minimal space. For more room, each seat can be removed. The flexibility of this new seating system can create over 30 different seating and loadspace configurations to suit any occasion.



### As flexible as you need it to be.

Whatever you're carrying, from passengers and luggage to unexpected loads, the **TOURNEO CUSTOM** is versatile enough to find space for them all. Use all seven, eight or nine seats to accommodate occupants in luxurious comfort. Or fold, tumble or stow the second- and third-row seats in more than 30 different ways to create limousine-like space or to maximise the luggage area.



8 seater model shown above.





Smart

## Smart seating solutions.

The generously proportioned interior of the Ford **TOURNEO CUSTOM** unites space with smart versatility. It can carry eight or nine in complete luxury, or be easily reconfigured to offer up to 6.8 cubic metres (SAE) of luggage space.



Available as an accessory.



### Retractable roof-rack.

Holds 130 kg of cargo and, when not in use, folds level with the roof line to improve fuel economy and reduce wind noise. (Available as accessory)



### ISOFIX child seat fixing points.

For enhanced passenger safety, ISOFIX child seat attachment points are available on the centre and driver's side seats of the second row, and the centre seat of the third row.



### Dual side load doors.

Wide-opening sliding side load doors enable easy access to the passenger compartment. (Standard)



### Running boards.

Make getting in and out even easier, while enhancing **TOURNEO CUSTOM's** luxurious style. (Standard)

# Make it yours.

Choosing the colour and trim for your **TOURNEO CUSTOM** is an opportunity to make a bold style statement.



Stratosphere  
(Metallic\*)



Midnight Sky  
(Metallic\*)



Frozen White  
(Solid)



Tectonic Silver  
(Metallic\*)



Blazer Blue  
(Solid)



Deep Impact Blue  
(Metallic\*)



Panther Black  
(Metallic\*)

\*Metallic body colours are optional, at extra cost.  
(Alloy wheels standard on Trend)

**Note:** The images used are to illustrate body colours only and may not reflect the vehicle described. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the printing processes used.



### Ambiente

Seat Insert: Lane in Soft Charcoal  
Seat Bolster: Max in Charcoal Black

### Trend

Seat Insert: Lane in Soft Charcoal  
Seat Bolster: Max in Charcoal Black

### Limited

Seat Insert: Torino leather in Medium Stone  
Seat Bolster: Torino leather in Medium Stone





#### FORD CREDIT

As part of the Ford family, FORD **CREDIT** can offer a number of unique finance options to make owning a new or used vehicle affordable and simple. For more information regarding FORD **CREDIT**, speak to your Ford Dealer or go to [www.ford.co.za/buying/ford-credit/home](http://www.ford.co.za/buying/ford-credit/home).



| FORD CREDIT

#### FORD PROTECT

Genuine parts. Genuine service.

Enjoy years of trouble-free motoring and preserve the value of your new Ford by fitting only genuine Ford parts and accessories. Servicing your new Ford at a Ford Dealer will also protect you and your vehicle warranty.



| FORD PROTECT

# TOURNEO CUSTOM

	2.2 TDCi Ambiente SWB	2.2 TDCi Ambiente LWB	2.2 TDCi Trend SWB	2.2 TDCi Trend LWB	2.2 TDCi Limited SWB
ENGINE					
Type	Duratorq TDCi	Duratorq TDCi	Duratorq TDCi	Duratorq TDCi	Duratorq TDCi
Cylinders	4 in line	4 in line	4 in line	4 in line	4 in line
Displacement (cm³)	2198	2198	2198	2198	2198
Power (kW @ rpm)	74 @ 3500	74 @ 3500	92 @ 3500	92 @ 3500	114 @ 3500
Torque (Nm @ rpm)	310 @ 1300	310 @ 1300	350 @ 1450	350 @ 1450	385 @ 1450
Bore & Stroke (mm)	86 x 94.6	86 x 94.6	86 x 94.6	86 x 94.6	86 x 94.6
Fuel Injection	Common rail direct fuel injection Diesel	Common rail direct fuel injection Diesel	Common rail direct fuel injection Diesel	Common rail direct fuel injection Diesel	Common rail direct fuel injection Diesel
Fuel Requirement					
Emission level	Euro Stage IV	Euro Stage IV	Euro Stage IV	Euro Stage IV	Euro Stage V
TRANSMISSION					
Type	6-speed Manual	6-speed Manual	6-speed Manual	6-speed Manual	6-speed Manual
Final Drive	4,19	4,19	4,19	4,19	4,19
PERFORMANCE					
Fuel Economy - NEDC l/100 km (combined cycle)	6,5	6,5	6,5	6,5	6,5
CO <sub>2</sub> Emission (Combined [g/km])	172	172	172	172	172
Top Speed km/h	157	157	157	157	157
STEERING					
Type: Rack & Pinion with rack-mounted Power assisted	Std	Std	Std	Std	Std
Electric Power Assist Steering (EPAS)	Std	Std	Std	Std	Std
Turning circle (kerb-to-kerb) (m)	10,9	12,2	11,6	12,8	11,6
SUSPENSION					
Front: Independent MacPherson struts, variable rate coil springs, stabiliser bar and gas pressurised shock absorbers	Std	Std	Std	Std	Std
Rear suspension: Single leaf springs, gas pressurised shock absorbers	Std	Std	Std	Std	Std
Torque Vectoring Control	Std	Std	Std	Std	Std
BRAKES					
Front Ventilated Discs	288 mmx33 mm	288 mmx33 mm	288 mmx33 mm	308 mmx33 mm	288 mmx33 mm
Rear Solid Discs	288 mmx16 mm	288 mmx16 mm	288 mmx16 mm	308 mmx16 mm	288 mmx16 mm
ABS with EBD	Std	Std	Std	Std	Std
EBA (Electronic Brake Assist)	Std	Std	Std	Std	Std
ESP (Electronic Stability Programme)	Std	Std	Std	Std	Std
(HLA) Hill Launch Assist	Std	Std	Std	Std	Std
WHEELS AND TYRES					
Wheels: 15" Steel with styled covers - 215/65 R15	Std	Std	-	-	-
16" Alloy - 215/65 R16	-	-	Std	Std	Std
Full spare wheel	Std	Std	Std	Std	Std
DIMENSIONS (mm) - EXTERIOR					
Overall length	4972	5339	4972	5339	4972
Overall width with mirrors	2290	2290	2290	2290	2290
Overall width with folded back mirrors	2080	2080	2080	2080	2080
Overall width without mirrors	1986	1986	1986	1986	1986
Overall height (Height dimensions show the range from minimum to maximum of a fully laden vehicle to unladen vehicle)	1900-2020	1909-2022	1900-2020	1909-2022	1900-2020
Wheelbase	2933	3300	2933	3300	2933
Front of vehicle to front wheel centre	1011	1011	1011	1011	1011
Rear of vehicle to rear wheel centre	1028	1028	1028	1028	1028
Side door entry width	1030	1030	1030	1030	1030
Side load door entry height	1320	1320	1320	1320	1320
Rear tailgate entry width	1400	1400	1400	1400	1400
Rear tailgate entry height	1340	1340	1340	1340	1340
DIMENSIONS (mm) - INTERIOR					
Luggage space between wheel arches	1390	1390	1390	1390	1390
Load floor to roof	1406	1406	1406	1406	1406
Loading height (Height dimensions show the range from minimum to maximum of a fully laden vehicle to unladen vehicle)	450-583	457-589	450-583	457-583	457-583
DIMENSIONS - OTHER					
Gross Vehicle Mass [GVM (kg)]	3000	3000	3000	3000	3000
Gross Combined Mass (kg)	4400	4400	4600	4600	4600
Fuel Tank (l)	80	80	80	80	80
Kerb weight (kg)	2061	2085	2061	2085	2061
Gross Payload (kg)	939	915	939	915	939
Towing Mass [braked, (kg)]	1400	1400	1600	1600	1600
Towing Mass [unbraked, (kg)]	750	750	750	750	750

The declared fuel consumption and CO<sub>2</sub> emissions figures were achieved during technical laboratory testing in accordance with the legislated technical specifications (SANS 20101: 2006 / ECE R101: 2005). Fuel consumption and CO<sub>2</sub> emissions figures are used to compare different vehicle types under uniform conditions and are not necessarily indicative of real-life driving conditions. Note that the actual fuel consumption and emissions levels will depend on many factors including your individual driving habits, prevailing conditions and your vehicles equipment, condition and use.





# TOURNEO CUSTOM

	2.2 TDCi Ambiente SWB	2.2 TDCi Ambiente LWB	2.2 TDCi Trend SWB	2.2 TDCi Trend LWB	2.2 TDCi Limited SWB
<b>SAFETY &amp; SECURITY</b>					
Driver Airbag	Std	Std	Std	Std	Std
Passenger Airbag	Std	Std	Std	Std	Std
Thorax Airbag	Std	Std	Std	Std	Std
Curtain Airbags	Std	Std	Std	Std	Std
ISOFIX child seat – 3 attachments – Centre (2nd and 3rd row) and drivers side (2nd row) seats	Std	Std	Std	Std	Std
Anti-lock Brake System (ABS)	Std	Std	Std	Std	Std
Electronic Brakeforce Distribution (EBD)	Std	Std	Std	Std	Std
Electronic Stability Programme (ESP)	Std	Std	Std	Std	Std
Hill Launch Assist (HLA)	Std	Std	Std	Std	Std
Load Adaptive Control (LAC)	Std	Std	Std	Std	Std
Emergency Brake Assist (EBA)	Std	Std	Std	Std	Std
Emergency Brake Warning	Std	Std	Std	Std	Std
Roll-Over Mitigation (ROM)	Std	Std	Std	Std	Std
Trailer Sway Control (TSC) (Activated when Tow Bar fitted at Ford Dealer)	Opt	Opt	Opt	Opt	Opt
Remote power central double locking	Std	Std	Std	Std	Std
Perimeter Anti-Theft Alarm	Std	Std	Std	Std	Std
EPATS (Passive Anti-Theft System)	Std	Std	Std	Std	Std
<b>INTERIOR</b>					
<b>SEATS</b>					
Standard cloth seats	8	8	8	8	8
Driver's seat – Heated 8-way (fore/aft; recline; height; and tilt) with armrest	Std	Std	Std	Std	Std
Front passenger's seat – Heated 8-way (fore/aft; recline; height; and tilt) with armrest	Std	Std	Std	Std	Std
Front standard head restraints	Std	Std	Std	Std	Std
Manual lumbar adjust (drivers seat)	Std	Std	Std	Std	Std
Rear seats – Second row, triple wide seats (2+), foldable and detachable	Std	Std	Std	Std	Std
Rear seats – Third row, triple wide seats (2+), foldable and detachable	Std	Std	Std	Std	Std
Rear seat recline with 2nd row armrests	-	-	Std	Std	Std
<b>OCCUPANT RESTRAINTS</b>					
Front and rear 3-point seat belts with pretensioners and load limiter	Std	Std	Std	Std	Std
Belt minder - Driver & Passenger seats	Std	Std	Std	Std	Std
<b>INTERIOR FLOOR</b>					
Complete Floor Cover -Rubber insulated easy clean	Std	Std	-	-	-
Complete Floor Cover -Carpet	-	-	Std	Std	Std
<b>ENVIRONMENTAL CONTROL</b>					
Air conditioning – Front, filter-air pollen purifier	Std	Std	Std	Std	Std
Heater – Recirculation	Std	Std	Std	Std	Std
Air conditioning – Rear	Opt	Opt	Opt	Opt	Std
<b>INSTRUMENTS AND CONTROLS</b>					
Shift indicator light	Std	Std	Std	Std	Std
Trip computer (distance to empty, instant and average fuel consumption, average speed, outside temperature)	Opt	Opt	Std	Std	Std
<b>IN CAR ENTERTAINMENT (ICE)</b>					
Radio; 2 speakers; steering wheel audio controls; USB connector; aux connector; Bluetooth®	Std	Std	-	-	-
Ford SYNC® including Radio/CD; 3.5" Dot Matrix screen; 4 speakers; steering wheel audio controls; USB connector; aux connector; Bluetooth; voice control	Opt	Opt	Std	Std	Std
<b>CRUISE CONTROL</b>					
Cruise control	Opt	Opt	Std	Std	Std
ASLD (Speed limit function)	Opt	Opt	Std	Std	Std
Steering wheel mounted controls	Std	Std	Std	Std	Std
<b>EXTERIOR</b>					
Doors – Left and right side sliding glazed doors with steps and running-boards	Std	Std	Std	Std	Std
Doors – Glazed rear tailgate with wash/wipe	Std	Std	Std	Std	Std
Front Mud flaps	Std	Std	Std	Std	Std
Windows – Front, electrically-operated (driver's side – one shot up/down)	Std	Std	Std	Std	Std
Windows – Second row, passenger's and driver's side flip open	Std	Std	Std	Std	Std
Windows – Third row, passenger's side, fixed	Std	Std	Std	Std	Std
Manual Headlamp levelling	Std	Std	Std	Std	Std
Headlights – Projector-style halogen reflector lights(Quad beam )	Std	Std	Std	Std	Std
Static Bending Headlights	-	-	Std	Std	Std
Front fog lights	Opt	Opt	Std	Std	Std
Parking distance sensors – Front and rear	Opt	Opt	Opt	Opt	Std

## Ford Protect

**Service Plan** – Every **TOURNEO CUSTOM** comes standard with a 5 yr/90 000 km Service Plan, which covers all scheduled servicing except friction materials, i.e. brake pads and wiper blades.

Ford may subject to all applicable laws, discontinue or change features and other specifications either temporarily or permanently, which changes will be communicated to the Ford Dealer Network.

Consult the vehicle handbook, [www.ford.co.za](http://www.ford.co.za) or your nearest Ford Dealer for more information regarding Ford **Protect** plans and products. Printed March 2015.



## Business and Commercial Fleet Customers.

The Ford portfolio of products is growing rapidly to meet your business needs.

Please contact your local Ford Dealer for more information  
or visit our website [www.ford.co.za/fleet](http://www.ford.co.za/fleet)  
or alternatively email us at [fleetsa@ford.com](mailto:fleetsa@ford.com)

### Ford Protect

Ford **Protect** offers a holistic suite of service, maintenance, warranty and roadside-assistance products aimed at keeping your **TOURNEO CUSTOM** in perfect working condition.

**New Vehicle Warranty** – Every **TOURNEO CUSTOM** comes with a 4 yr/120 000 km Comprehensive Warranty.

**Service Plan** – Every **TOURNEO CUSTOM** comes standard with a 5 yr/90 000 km Service Plan, which covers all scheduled servicing except friction materials, i.e. brake pads and wiper blades.

**Corrosion Warranty** – Cover lasts for 5 yr/unlimited km.

**Roadside Assistance** – Cover lasts for 3 yr/unlimited km for mechanical, electrical, flat tyres, batteries, medical emergencies and towing, if needed, to the nearest Ford dealership.

**New Vehicle Extended Warranty** – An Extended Warranty may be purchased prior to the expiry of the 4 yr/120 000 km New Vehicle Warranty, giving owners an extra 2 yr/80 000 km of worry-free driving.

Consult the vehicle handbook, Ford Dealer or [www.ford.co.za](http://www.ford.co.za) for more info regarding Ford **Protect** plans.

CO<sub>2</sub> & Fuel Economy Note: The declared fuel consumption and CO<sub>2</sub> emissions figures were achieved during technical laboratory testing in accordance with the legislated technical specifications (SANS 20101: 2006 / ECE R101: 2005). Fuel consumption and CO<sub>2</sub> emissions figures are used to compare different vehicle types under uniform conditions and are not necessarily indicative of real-life driving conditions. Note that the actual fuel consumption and emissions levels will depend on many factors including individual driving habits, prevailing conditions and vehicle equipment, condition and use.



#### Quality

We design and build your Ford to feel as good after many years of service as it did the day you picked it up. And to drive just as beautifully too.



#### Green

Using advanced Ford technology, we're committed to creating vehicles with improved fuel economy, reduced CO<sub>2</sub> emissions and a lower overall cost of ownership.



#### Safe

Ford's Intelligent Protection System uses sophisticated technology designed to help prevent an accident and, if one should happen, to protect you.



#### Smart

Vehicles with smart intuitive technologies designed to connect your world and many clever solutions from Ford that make life a little easier.